

To our patients and their families:

We hope this letter finds you and your family in good health. Our community has been through a lot over the last few months, and all of us are looking forward to resuming our normal habits and routines. While many things have changed, one thing has remained the same: our commitment to your safety.

You may see some changes when it is time for your next appointment. We made these changes to help protect our patients and staff. For example:

- We have installed a state-of-the-art air scrubber in our ventilation system, which kills mold, bacteria, and viruses, neutralizes pollutants, and ionizes air particles.
- Our office will communicate with you beforehand to ask some screening questions.
- We ask that you wear a mask upon entering.
- We have hand sanitizer for your use.
- Our waiting room will no longer offer magazines or children's toys. Those items are difficult to clean and disinfect. Reception chairs are moved to 6 feet apart.
- Appointments will be managed to allow for social distancing between patients. That might mean that you're offered fewer options for scheduling your appointment.
- We will ask you to wait in a designated area to maintain distancing in our reception. The floor will be marked.
- We have installed sneeze guards at check-in and check-out.
- Our administrative staff is now masked, in addition to clinicians.
- We will ask you to either swipe your own credit card, or dictate the number to us.

Our office continues to follow infection control recommendations made by the American Dental Association (ADA), the U.S. Centers for Disease Control and Prevention (CDC) and the Occupational Safety and Health Administration (OSHA). We follow the activities of these agencies so that we are up-to-date on any new rulings or guidance that may be issued.

We look forward to seeing you again and are happy to answer any questions you may have about the steps we take to keep you, and every patient, safe in our practice. To make an appointment, please call our office at 831-440-9214 or visit our website at [scottsvalleydentist.com](http://scottsvalleydentist.com).

Thank you for being our patient. We value your trust and loyalty and look forward to welcoming back our patients, neighbors and friends.

Sincerely,

Dr. Benedict & Team